

# Anexo II - comentários alocados na plataforma TripAdvisor

## Gallery Porto Hostel

I'd like to thank the team, especially Hugo and Thiago (spelling?) for their care and kindness. My aunt tripped and fell on the pavement just outside the Gallery Hostel. She hit her head on scaffolding and cut her finger badly enough to need stitches. The staff were incredibly caring, attentive and helpful, getting her quickly to the hospital and letting me know what had happened when I arrived to check in. Luckily she was given the all clear by the hospital and we went on to spend 2 nights at the hostel.

The guests are lovely, the staff friendly, the art and building is beautiful and the location superbly convenient. The communal areas – dining room, bar, cinema room and roof terrace (sadly it rained for most of our visit) are well thought out and create a welcoming and relaxing atmosphere. I'll definitely stay at the Gallery Hostel again when I'm back in Porto.

I love gallery hostel with the atmosphere there, people, and design of the Hostel. Nice free breakfast and dinner served with wine (for just 10€) cooked by "Mummy" . I stayed there 3 times already and will stay there again while in Porto. Recommended to few friends of mine, all of them were satisfied.

O hostel é bem decorado, idêntico às fotos. Preserva a estrutura do prédio, por isso não tem elevador. Fiquei num quarto coletivo feminino com banheiro. Tudo é muito limpo. Os funcionários são atenciosos e bastante prestativos. Recomendando bastante. Todas as noites há jantar, é barato e farto, o preço compensa, sem contar que é uma boa chance pra conhecer outros hóspedes. Só faço uma observação: dá pra ir a pé aos principais pontos de interesse, mas o hostel não está situado na região mais central. Isso não foi um problema para mim, mas pode ser para outras pessoas.

We stayed here for two weeks and it was wonderful. The location is good and not far from a lot of attractions of Porto though it is a rather steep walk from Cais da Ribeira. The breakfast was wonderful except the coffee, but I'm very picky about my coffee so it doesn't count. It is a beautiful building and everywhere you see some little details to brighten your day and the art exhibitions are a very clever idea. The Hostel is in the art district so if you are interested in art I highly recommend this place and if you are not interested in art I recommend it anyway.

Best comfortable, spacious and airy beds in their large sized rooms. Each room is so tastefully decorated and has large washrooms within, that it's a class apart from the other hostels that you've been to. It's located at a very central place, you can walk it to the city centre in no time, also has a laundromat and departmental store right across the street. The building itself is an extremely old one and adds so much character with its colourful tiles, with a comfy break out area next to the bar where you can drink yourself silly on port wine and befriend fellow travellers. Use their library and wifi to catch up on personal work or make yourself a meal in their cute little kitchen. If you're visiting Porto, I would totally recommend this hostel!!

## Goodmorning Lisbon Hostel

"Not sure what I was expecting from an inexpensive hostel. But it wasn't this. Great place to stay. Clean, comfortable and incredibly welcoming. My bed was very comfortable, breakfast was good and we don't understand how they can give you free beer and tours at this price."

"I think it is the best hostel I have been. The staff is awesome and kind. All the rooms are very clean and large. The internal design also is very nice. Here I met people from every place of the World. It was a very exciting experience."

"We stayed there for 2 nights and with our daughter and had a blast. It really has the great features, quality and zaniness that everyone here echoes in their reviews. My wife and i (late 50's) chugged beer, shared stories and joined the family with our daughter (who fit right in being the same age group). Very recommended for any group, they make sure you are welcome and looked after. Thanks GM H!. (we stayed in the large ensuite triple room at the top with good viewing Windows and overall Comfort, recommended! But you sure do burn some calcs marching up and down those flights of stairs."

Hostel unlike any other around the world! Welcoming and dedicated staff, friendly and open atmosphere, great facilities, free beers and sangria in the evening, free and plentiful breakfast in the morning, comfortable beds, superb location. This hostel has everything a traveller needs. I'm a full-time traveller (Cez of eTramping) and visited the Goodmorning Hotel with Lydia (LydiaScapes) in January 2018. We loved every moment there! Apart from being located in the heart of Lisbon, which is already exciting, the staff makes sure there's no end to the fun. Seems like they are all extroverts and just love people! Every day, there's something happening, like cooking classes, walking tours, drinking games, open-bar breakfast, and many other activities. All for free and without pressure, so it's nice and easy to socialize (especially good for the solo travellers). We're working online, so internet is very important. Thankfully, it is great throughout the hostel. We strongly recommend Goodmorning Hostel, not only for sleeping, it is a unique experience on its own!

I have been to the goodmorning Hostel for 5 nights and had such a blast! I never would have imagined that there are hostels on this planet that are actually that good where you feel automatically feel so welcomed, free and inspired. They offer so many great events for free or for a very fair fee that you can join daily to get the most out of the stay. The staff of the hostel are just great. You dont feel like they are actual staff but more like friends who are all very friendly funny and open (Huge Shoutout to Joao at this point, he is just awesome!!). I barely write any reviews but the stay at the hostel was so amazing that I have the feeling that i owe the hostel something but in a positive way! Thanks again for making this short trip to lisbon so great. Hope to see you again some time!

O Hostel tem instalações boas, o prédio é antigo o que faz o chão ranger muito e isso pode incomodar um pouco quando se divide o quarto. O banheiro é limpo.

O forte do albergue é o staff, muitas atividades como aulas de cozinha, happy hour, drinks, games e tours. O astral desse lugar é imbatível mesmo que você nao esteja na pilha de festas!

Estive ai em 2016 otima localizacao, ambiente muito legal, perto de tudo estarei retornando agora em 2018 . GOSTEI DE TUDO. os encontros que fazem para integracao dos hospedes e sensacional. os passeios tambem

Fantastic staff, location, food, vibes. Just perfect. They make you feel so good from the very beginnig. The hostel is clean, breakfast really tasty and dinner's soup healthy, gorgeous and free. I have to mention as well every day's happy hour: sangria or beer. Can you ask for more? Thanks guys, keep it up!!

Traveled Europe / Asia for several months and this was by far the BEST hostel we were lucky enough to stay in the whole time. We stayed in a private double room - tiny but had everything we needed. The best staff! From the moment we arrived they were more than accommodating and provide lots of activities to get involved in. Within minutes of checking in we were invited to the hostel's shared dinner within minutes which was a perfect way to meet other guests from all over the world while checking out a local restaurant. We also joined the Sintra day tour which was AWESOME. The GoodMorning staff are all fabulous and make you feel like part of a family while helping you to make sure you are making the most of your time in Lisbon. Everything at GoodMorning was super clean - the bathrooms were cleaned frequently and the kitchen was kept clean as well. Last but not least, breakfast was a huge perk! THANK YOU GOODMORNING!

Goodmorning is truly the best hostel that I have stayed in! Right from the moment you are greeted at the top of the stairs, the staff go above and beyond to ensure your stay is relaxed and the best it can be. The hostel is clean, breakfast is fantastic, and there is always something to do each day! I highly recommend staying here... make sure you partake in a Moustache Cooking Class! Thanks team for four fantastic nights.

First things first: The staff is really, really incredible. I felt right at home the second I talked to the first person there! Also great to meet other travellers and have tons of fun together! For everyone else: the rooms are clean, the interior is really nice. Free breakfast, free soup, happy hour drinking. lockers with locks. great location right in the center of Lisbon! o conclude this: I will 100% come back to this hostel, it's amazing! <3 you guys!

This is a good hostel with a very good staff. they are always willing to help and give you tips about everything. It is well located, a little bit hard too find because it is a door inside a shop (but they give you the instructions). The breakfast is good. The bedrooms are good and quiet, the only problem is the old floor that makes noises when you are on it. they have a good living room where you can meet another guests and they have a small bar too. the bathrooms are good and wide.

I stayed a week in the Goodmorning hostel and I have fantastic and unforgettable memories connected with it. My room was clean and close to the bathroom and the toilet and with the view to the beautiful square. I came alone but as soon as I met hospitable, helpful, friendly and kind staff of this hostel, I realized I wouldn't feel lonely till the end of my trip. They organize different interesting activities such as: walking tours or excursions, free sangria time, watching films, dancing and share interesting conversations with you. When you wake up in the morning and look at the beautiful view from your window and eat delicious meal for breakfast that the staff serve with a smile and share positive atmosphere with you I really didn't want to leave the hostel, made friends there and hope to come again soon!

#### Home Lisbon Hostel

This place was recommended to me by a friend and well, I need to give him a thank you hug! Home Lisbon is absolutely incredible!

From the moment you arrive to the moment you leave the staff will wow you in friendship, attention, information, and genuine smiles!

The Hostel is as charming as can be, with a great little bar, fantastic nightly dinners, community areas that just call for new friendships.

Facilities are clean, lockers are spacious, showers are excellent!

You can't go wrong, this is truly one of my best stays ever!

This is the best place I've been ever hosted! People who are working there are doing incredible job! Receptionists are so helpful and well informative. It is not possible to wirte in words everything about this place - you must arrive and check them ;) Thank you Raquel for your smile every day and all your help, thank you Pedro for your walking tour (now I know I must come back to Lisbon to do another one with you and your friend whose tour was canceled twice because of the weather), Joao (2 of you) for useful advice about Portugal and drinks, Andre for a fast and efficient check in and all who are working there! I am so sorry I do not remember your names even you had it on your t-shirt. Finally thank you Mamma for a dinner, atmosphere you made in this place and toast for live - you and your meals in the evening are awesome! Congratulations for cleaning team to do the place cleaner than 5\* hotels ;) Hope to meet you again in Krakow and show you my Home here. I will definitely recomend you in Poland and come back to Lisbon again to drink wine and eat Mamma's dinner. Muito obrigada!

O Home lisbon Hostel é um dos hostel mais incríveis que já me instalei. Ambiente familiar, acomodações ótimas, com quartos e camas confortáveis, o banheiro apesar de ser compartilhado é super limpo e muito espaçoso. A comida oferecida pelo Hostel é feita com muito carinho pela Mama. Vale a pena tomar o café da manhã e comer a janta no local, pois ambos têm preço super acessível aos viajantes, além de um sabor de comida caseira. Realizei tb passeios oferecidos pelo hostel, indo a Sintra e tb a Nazaré, no campeonato de ondas gigantes. O pessoal é nota dez. Equipe super profissional e que merece nota máxima na qualificação!

We spent 3 days in the hostel. Very nice place, rooms with comfortable bunk beds and comfortable chests of drawers, various common areas including a balcony for smokers and

<p>not.  Perfect location in the historic center close metro and all service.  Good breakfast, very kind staff, cordially and funny.  Cleaning ok everywhere.  Unfortunately we didn't try the mama's dinner because of Sunday she has a day off.</p>
<p>I just stayed at Home for three nights in March with two of my good friends. We were surprised at the size of the hostel because it still has a cozy vibe to it. Our room was a girls only room which was really nice and right across from the girls bathrooms and showers which was convenient. The location of the hostel is also very nice because it is in the middle of town, making it very easy to get from place to place.</p> <p>Some of our highlights were the Mamma's Dinner, where Mamma cooks a three course meal for the price of 10 euros, with free beer and wine. During the dinner her granddaughter came to visit with one of her friends, they were running around having a blast while we all sat and talked to Mamma and the other guests. It had such a great feel to it and the food was really good.</p> <p>Another thing we loved was the 24 hour bar. It doesn't sound too exciting but coming back after a night out and just having someone to share in that experience was unique. The bartender was very nice and would tell us the best places to go in Lisbon and also about his travels abroad. The nightlife in Lisbon is great but coming back and knowing we could just sit there and relax for a bit was very nice.</p> <p>The biggest highlight in my mind was the staff. Each person I met at Home was so so so nice and wanted to get to know us. I stayed at another hostel in Lisbon which was great, but there was a big difference in the workers. At Home, the staff want to be your friends, hear your stories, and have a good time. By the end of our stay we knew almost all of their names and they knew ours. This type of community truly made it feel like Home!</p>
<p>O hostel é com certeza o melhor em que já estive! Além de atender a exigências básicas, como quartos limpos e banheiros limpos, chuveiros quentes e boa localização, o hostel oferece um acolhimento único. O staff é sempre muito gentil e atencioso, e o grande diferencial do lugar é a maneira como eles promovem a integração entre os seus hóspedes, com os saborosos jantares da Mama! Isso sem contar na belíssima excursão para Sintra! Enfim, um hostel recomendadíssimo!</p>
<p>I was really happy with my five-night stay at Home Lisbon Hostel. The staff members were always kind and helpful. No matter who I asked, they were pleasant, patient, and informative.</p> <p>The location is great. I never had to walk more than 15-20 minutes to get anywhere I wanted to go.</p> <p>The hostel is impressively clean. I was on the fourth floor in a female shared room with six beds total. The room was large enough and there were sizable drawers under the beds to accommodate all luggage and items.</p> <p>The showers were great. I never had to wait for one, and it was a busy week there. The water pressure was perfect, and there was plenty of hot water.</p> <p>I would most certainly recommend this hostel.</p> <p>They issue key bands/bracelets instead of actual key cards. The wrist band was too large, so I ended up just keeping it in my purse. You have to pay a €5 cash deposit at check-in for the band, but they return the money no problem upon returning it.</p>
<p>O hostel fica numa rua fofa sem acesso a carro. Os empregados são super educados e solícitos!  É muito limpo e cheiroso. Camas confortáveis, cada uma com sua tomada e abajour. Debaixo das beliches tem gavetões pra guardar a mala (leve seu cadeado). Banheiros limpos e grandes. Pra vc que esqueceu ou jogaram suas coisas fora no aeroporto: tem desodorante, shampoo, condicionador, creme, sabonete... e toalha de banho!  Wifi de graça e funciona super bem!</p>

O jantar é 10 euros e vale cada centavo: deliciooooooso! Vem entrada, prato principal e sobremesa. Além do vinho a vontade. Eles oferecem tours a pé de dia na cidade e a noite em bares. Embaixo tem um lugarzinho fofo pra comer e beber, Nicolau.

Service is great! I love how the reception (open 24h) is a breakfast buffet (only 2€ extra) in the morning and a bar at night. Morrison did the best free walking tour I ever had. Rooms are clean and chique!!

It's a comfortable place to stay, with some activities and a nice dinner, so it's easy to get in contact with other travellers. Rooms and facilities were nice and it's located in a central spot.

I did a walking tour, the host Pedro, was really helpful and had some nice stories to tell. He knew the city well and also pointed me to a nice Concert the evening after. Highly recommended.

This is probably the best hostel I have ever stayed at and I have stayed at a lot! I am old and have stayed at many.

First of all the staff were lovely and very welcoming and friendly. Especially the two Fabios. They remembered my name and came to check on me after a long day out to see what I had been up to.

The facilities are excellent. There is a bar/dining area with coffee and drinks and a full breakfast each morning for 2 euros. Momma makes dinner every night for the guests that sign up. I HIGHLY RECOMMEND DOING THIS AT LEAST ONE NIGHT. Its home cooking and delicious. It was also a nice way to meet the other people at the hostel and share food/drinks. It was also nice getting to sit with and talk to Momma (the mother of the family that owns the hostel). There was also a living room/library area to hang out in and watch tele or read or surf the internet. It was literally like home. The kitchen was well equipped if you wanted to cook....which I usually do but between the 2 euro breakfast, Mommas dinner and the pasteles de nata....and the peri peri chicken I had out one night, I found no need to really use the kitchen other than putting some things in the fridge. I think there was an outside place to sit and a computer room also but I didnt use them.

The rooms themselves were spacious and comfortable. The beds are the built in wood kind, not the cheap squeaky metal type. There were storage drawers underneath the beds that were big enough to store my backpack and all my stuff and to lock them up. Next to each bed was a reading lamp, an outlet and a shelf so you could charge your phone/tablet and leave it on the shelf. There were also curtains on the beds so that you wouldnt bother other people if you wanted to be on your phone at night and the lights of other people wouldnt wake you up. There were plenty of toilets/showers and they were very clean.

The location is excellent, very close to everything and easy to get to from the airport/train.

This hostel is family owned and you can tell they take great care of their employees and that the employees enjoy working there. It makes a huge difference! Thank you to everyone! I will be back!

The staff is super friendly. The rooms and bathroom is very clean. The location is perfect, but its not loud and you can have wether party or a nice sleep. Highly recommendation for this affordable hostel.

This was my first time solo traveling and I couldn't have asked for a more outstanding place to stay. From the moment you arrive it truly feels like a home away from home. From start to finish the staff are friendly, organised and are willing to go above and enjoyed to help make your stay amazing.

The whole set of the hostel is fantastic and if you stay you have to try Mama's Dinner, amazing food for a great value which includes drinks as well.

If you stay you must all so go on the Sintra tour, a personalized tour of Sintra. You get to see some of the most amazing views in Portugal as well as getting to try some of local foods and customs. All organised by the Hostel so what could be better.

I can't wait to stay here again and could not recommend this more highly.
This hotel is especially great for solo travelers as you can meet many people during your stay. Overall I loved the experience, and would definitely recommend/come back! I really enjoyed the mama's dinner. Not only because it was delicious but also because I've met so many interesting people. The staff is unbelievably friendly and the location of the hostel is perfect. The only negative remark I would make is that the lighting in our room was very weak and that the wooden floors were quite squeaky. I tried to be quiet when I had leave at 6AM but unfortunately woke up others because of this.
Me and my friend stayed here some nights. Probably the best choice we made here, because this hostel rocks. Great staff and atmosphere, it looks awesome, they serve delicious food, the rooms are clean and smells good.. and it even lays close tho the absolutely must try-café Nicolau. Simply perfect. Cheap prizes as well.
Minutes from the metro, very centrally located for both the commercial and tourist areas this is pretty much a faultless hostel. The smaller bedrooms are spacious, the mattresses new, the storage facilities excellent. But what makes this place are the layout of the hostel (a lovely communal lounge for watching films, chilling) a large dining room/bar and a small work room. The most significant feature are the staff; clearly the hostel picks the cream of the crop. Everyone there is motivated, smart, engaged, super kind and genuinely caring... special big shout to Joao and his surf tours, which are very excellent. Overall the tours are very good indeed. The suppers provide a lovely chance to naturally meet other hostel people, the food is lovely and good value, and the whole place has an ambience of love and kindness. A really special place. I'll be back. Thank you Home Hostel Lisbon.
Gostei muito bom, equipe muito boa, café da manhã muito bom, equipe organiza janta entre os hospedes e assim conseguimos conhecer pessoas do mundo inteiro, ambiente muito acolher e tem promoção muito boa de cerveja no final do dia kk Com certeza ficarei nese hostel quando voltar para Lisboa
This was my first solo trip and my first night in Portugal. Getting to the Hostel is a quick walk from the Metro station. The staff are all awesomely friendly and have an immediate uplifting effect on a tired traveler. The communal spaces were also lively and had a great vibe - perfect for a solo traveler! The rooms/facilities etc were all excellent. Comfy beds, lockable storage, and the entire place was impressively clean. On top of this , the hostel is situated in a prime area and the staff are always ready to help you explore! Couldn't have loved my stay more.
Great location. The beds were comfy and each had their own draw which was spacious (was able to fit my suitcase and backpack). Toilets and showers were well maintained and clean. The staff was amazing and very hospitable and I would highly recommend "mama's dinners" which included a 3 course meal and drinks for only 10 euros. Loved my time there.
My first Hostel experience and I am glad I decided to stay at Home Lisbon Hostel, have met so many lovely people. Haven't met such a friendly and caring staff. I am recovering from a foot surgery and people at Home went out of the way to accommodate me.

#### Lisboa Central Hostel

Pensa num hostel acolhedor, com ótima localização e um staff super simpático: Lisboa Central Hostel. Próximo ao metrô, limpo, café da manhã com várias opções, e à noite sempre tem alguma refeição oferecida aos hóspedes. A proprietária, dona Odete, é um amor de pessoa. Recomendo muito este hostel.
Impossível não dar nota 10 com todas as estrelinhas do céu a este hostel... Fui extremamente bem recebida e acolhida no local, a ponto de não querer e ir embora e desejar voltar assim que possível (assim que tiver férias novamente - pois, do contrário, iria antes). Agradeço de todo coração pela acolhida, pelo atendimento. E isso é com todos os hóspedes - parabéns! :)
Firstly, a big thanks for João for being very friendly and giving me lots of guidance on how to spend my week in Lisbon.  I really enjoyed my stay here, from conversing with the other backpackers to the breakfasts. The hostel has really friendly staff and the amenities were always kept clean and tidy. The

location is great and the hostel felt very homely compared to other hostels I've stayed in before. My only complaint is my pillow was very thin and I'm somebody that likes to sleep with several pillows.

I'll definitely be back here during my next trip to Lisbon in July.

Ficamos em um quarto para casal com banheiro privativo, o hostel parece mais um hotel, toalhas trocadas todo dia, staff atencioso, quarto limpo e cheiroso, café da manhã incluso com poucas opções, mas suficiente. Localização ótima!! Se voltar a Portugal, me hospedarei novamente com certeza!

Lugar aconchegante, bem organizado, super limpo e agradável. Os funcionários são demais, principalmente o João e o Pedro, que são excelentes e muito prestativos.

O café da manhã é muuuuito bom e há um lanchinho à tarde. No dia que estava lá, foi um milk shake de frutas vermelhas simplesmente maravilhoso. Além de tudo isso, tem estacionamento. Pagamos a parte, mas facilitou muito nossa vida. Super recomendo!!!

I should not mention it because it's worth to keep it quiet. But not being selfish I have to say that this was the most pleasant hostel I've been. Good location, good privacy, Very clean and a big comfortable room for three persons And a nice staff. What else do you need ?

This hostel is a classic homely hostel. You feel welcomed into a city rather than in a commercial place. I arrived was welcomed warmly and given a quick tour so I knew how to use anything and given information and asked what I was planning to do so they gave some early tips to me and did the classic drawing on tourist map thing which I always find super useful.

Then I went to my bedroom which was very clean and fresh and pleasant smelling. It's bright and unique with a rainbow chandelier. I stayed in a 4 person dorm but the bunk beds had proper steps which were way easier to climb than ladders. The mattresses were really comfortable! Which is especially good for me because I usually struggle to sleep when on holiday.

The friendly vibe created by the staff created a very friendly and welcoming vibe in the hostel and my room mates were lovely to talk to and it was always easy to join someone for breakfast which was a typical affair with cereal, nice bread rolls, fruits and toast but also freshly made fruit pancakes every day which were delicious. Brits you don't need to bring tea!

I really enjoyed my stay here and it had a good mix of modern and homely (USB direct wall chargers are great and each bed had a little cupboard, light and a fan). It had AC although we didn't need it. Also the shower was warm and good pressure and towels available to rent were absorbent. They helped with any problems (I misplaced key) very well.

Ficam escassas as palavras de agradecimento para o staff do Lisboa Central Hostel. O meu gps avariou à saída do metro e quase me levava na direção errada do hostel, que fica mesmo junto à estação. Como não queria perder muito tempo perdida, liguei para o hostel e fui atendida por uma voz simpática do outro lado que me guiou no caminho certo. Ao chegar ao hostel, encontrei a dona dessa voz, a Mariana, que de uma forma tão profissional, educada e calma, me explicou tudo direito e me fez sentir instantaneamente bem vinda. De seguida, o Pedro apresentou-me o hostel, levando-me pela sala de computadores, sala de filmes, cozinha, sala de jantar, wc's (são muitos e espalhados pelos vários andares) e levou-me ao meu quarto, um dormitório feminino para quatro, onde passei duas noites bem dormidas. O pequeno almoço está incluído, com deliciosas panquecas numa cozinha com tudo o que é necessário e, ao chegar ao hostel depois de um dia na cidade, fui surpreendida com sopa, sandes e diversos pratos com comida para os hóspedes, na mesa da cozinha. Há imenso respeito entre hóspedes e nunca tive o sono atrapalhado. O hostel fica perto de tudo e é perfeito para conhecer Lisboa, partindo de um ponto central. À Mariana, ao Pedro, restantes colegas da receção e à dona do hostel (não consegui apanhar o nome das restantes pessoas) o meu enorme obrigada por tornarem a minha curta estadia em Lisboa tão boa e memorável. Que continuem a receber as pessoas assim e a fazerem o que fazem tão bem.

Um hostél bastante agradável, cómodo e com bastante limpeza. O staff é do melhor com pessoal simpático que facilmente nos fazem sentir á vontade como se estivessemos em casa. A

<p>localização é bastante central, numa zona que me pareceu bastante segura. Sem dúvida que voltaria e recomendaria aos meus amigos</p>
<p>Family of 4 - 2 adults and 2 boys aged 14 and 11. We had a dorm room for 4 of us with our own bathroom (Room 111). Room was spacious, well equipped and comfortable. Lovely deco - bright colourful duvets. Only criticism was you only got one pillow and could have done with two but such a minor thing! We arrived early and stored our luggage. Free wifi and comfortable area to hang out and sit down with computers etc. Great info from staff who were so friendly and helpful. In the evening they offered us free soup and sandwiches which were delicious and such a lovely touch. We sat in the lounge watching football and chatting to a new German couple in the evening, everyone was so friendly. Breakfast was from 8-11am and there was cereal, fruit, panckes, tea/coffee, bread etc. Really great location to, right near the metro and easy walk downhill to the old town. Really recommend!</p>
<p>The hostel was most excellent. It was very close to everything which is nice for walking. The staff was beyond amazing at giving recommendations and being friendly. The entire place was very well kept. I would recommend this hostel to everyone! They really make you feel at home in Lisbon.</p>
<p>The personnel was very friendly, they have breakfast from 8 to 11 but you can eat even earlier with 10 minutes, they make very good pancakes and a very good soup. I loved it! You have to pay for shampoo and shower gel and towels if you don't have but is only 1 euro. You are not allowed to drink or eat in the room instead of kitchen or special place. We were 11 and I can say that it was a very pleasurable experience!</p>
<p>I left this hostel last night impressed. I'd just come from Porto the day before and despite arriving early, was allowed to leave my luggage and explore the city. The staff gave me some superb recommendations and were lovely to talk to. When I'd explored the city I returned and was showed around the hostel (can't remember the girls name, but it was her first day? She was lovely!) The breakfast was perfect also, and the pancakes were superb! thank you again!</p>
<p>Equipe super prestativa e gentil. 31 dias de hospedagem (até 04 de marco). É a primeira experiência em hostel. Estou adorando tudo aqui. Café da manhã delicioso e ainda tem as panquecas que são espetaculares. A noite a dona Odete sempre faz sopa para os hóspedes e é uma delícia. Também fazem sanduíches deliciosos. Só tenho elogios a esta experiência que estou vivendo</p>
<p>This hostel exceeded our expectations and was one of the most pleasant hostels we have ever stayed at! The staff were super friendly and accomodating in every way - really making us feel welcome! The rooms were clean and beds comfortable, plus the free breakfast and fun free daily activities made for an exciting stay! The kitchen was well equipped, bathrooms clean and numerous and overall atmosphere was top notch! Whilst the hostel was a bit of a walk into the centre of town it was close to the metro, only half an hour from the airport (metro) and somewhere I would highly recommend!</p>
<p>Great hostel, superb staff, super easy to get to from the airport! Staff knows everything about the city and they're super happy to help you and point where to go. The only thing I'd complain about is that my stay there was too short! Hoping to visit this hostel again, every hostel should keep up to their standards. :)</p>
<p>Foi minha primeira estadia em hostel, onde fiquei 20 dias. O melhor lugar que poderia existir. Superou todas as minhas expectativas. A limpeza era impressionante, todos os funcionários maravilhosos,principalmente a Sra. Odete, uma verdadeira MÃE.O café da manhã, que eles chamam de pequeno almoço é surpreendente, nunca vi tantas opções de comidas assim, aquelas panquecas, irresistíveis. Além das sopinhas todas as noites com os sanduíches são fenomenais, sem custo benefício algum. É um excelente lugar para quem procura sempre o melhor com o menor preço. Super recomendo.</p>
<p>Everyone who works at Lisboa Central Hostel is so welcoming and friendly, and it's the perfect place to stay in the city. It's affordable but you get so much out of your stay there- everything from sangria nights to new friends to fantastic recommendations for what to see and do. I'll definitely be staying here again next time I'm in Lisbon!!</p>
<p>I travelled with a large group of friends earlier this month for a winter break in Lisbon. This is by far one of the far superior hostels I have stayed at. The WiFi was excellent, the free breakfast was superb and the transport links were ideal both to the city centre, Bairro Alto and the airport. We were in a large group so sometimes the staff were stern but understandably so! The staff were mostly friendly and really helpful with giving us useful tips about sightseeing</p>

and nightlife in Lisbon. The only flaw is that this is clearly not a party hostel. However, I simply cannot understand how anyone can give this place less than 4 stars, unless they are clearly deluded. Overall, this is a very cool hostel in a very cool city. 10/10 would recommend.
Staff muito simpático e competente! Muito limpo e óptimas condições! Excelente localização! O pequeno almoço inclui panquecas caseiras que são simplesmente deliciosas !! São mesmo as melhores do mundo!!
Fantástico a vários níveis , bem localizado, excelentes instalações , staff acolhedor, zonas comuns abundantes e confortáveis, bom ambiente e pequeno almoço. Quartos espaçosos e confortáveis, melhores panquecas da cidade.
Estive 4 noites no Lisboa Central Hostel com a minha namorada, o que foi para nós uma experiência muito agradável. O LCH fica no centro da cidade, é muito espaçoso mas simultaneamente acolhedor. A higiene era impecável, o pessoal simpático e prestável e a decoração de bom gosto. É para voltar!
We took a 4-day trip to visit Lisbon and the experience was great!  Much of the great time we had was due to the very good location of the hostel and the good tips and help we got from staff in organizing our days. We really felt welcome!  We will definitely come back!
The administration was helpful providing information and worry about my accommodation. The staff also was helpful and great behavior. Breakfast was amassing, spacial to me who need to eat a lot :) get two big pancakes delicious ;) I strong recommend Helder Silva
We stayed here for two nights in a private room with a private bathroom. The room was surprisingly large for a hostel and the beds were quite comfortable. Private bathroom was clean and the room was cleaned daily. The breakfasts had a good spread and the freshly made pancakes were so good!! Staff were welcoming and though it wasn't in the very heart of the city, it was a very easy ~20minutes stroll from the city and located in a safe area. Good wifi too.
Our stay at the Lisboa Central Hostel was really amazing. The staff, the atmosphere, the rooms, the location....everything was just great. We stayed there over new year's eve and they provided dinner for everyone on new year's which I thought was just incredibly nice. The rooms and washing facilities were very clean and nice and the staff was extremely helpful! I'd recommend it to everyone!!
The experience was great, the hostel, the people, the location, just awesome. The people was really really nice for resolve all your question and work for make your visit a the best posible. I was so happy for been there.

#### Lisboa Destination Hostel

Stayed here for 3 nights in a 4 bed mixed dorm. It was my first time solo in a hostel but overall the experience was great. Upon arrival I was made welcome and shown how everything worked. The bed was larger than a standard single bed and was reasonable comfortable. I found the best area of hostel was the common area. Here you have some couches and sofas to relax on after a long days sightseeing. The WiFi throughout hostel was excellent. Finally the hostel had a very friendly feel to it but it was definitely not a party hostel. At night everyone was considerate of others and getting off to bed around 11am or so was not a problem. If ever back in Lisbon would stay here again.
This hostel is in train station! It was really incredible experience for us. All rooms' windows are looking to the hall. There is no view. Breakfast was insufficient. In rooms, there are free wine, chips and cookies. The hotel is cheap and funny.
Não tão grande como parecia nas fotos. Muito carga e não tão limpo. Eu não recomendo a menos que você desfrute de tais coisas. Para não muito mais dinheiro que você pode ficar em um hotel decente. Eu não tenho nenhuma idéia de por que as pessoas escrevem tais comentários exagerados
The bedrooms were fine, it has a cool and comfortable lounge area and friendly staff. Breakfast was very good. Location is also very convenient. They also provide plenty of tours - I joined the pub crawl and the day tour for Sintra, both with a lovely tour guide, Rita. She was just amazing - gives you all the tips, very knowledgeable and makes you want to go to Portugal again. Thank you Rita

Not sure if this was a very good example of what a hostel can be or if it is an example of what hostels really are - but very much enjoyed my visit here. The beds were reasonably comfortable with the added privacy of curtains on both top and bottom bunk, the breakfast was basic but enough to keep you going until lunch (Bread, jam/nutella, yogurt, fruit, ham). The hostel also arranged tours (to Sintra for instance), dinner in the evening, and various other activities which I didn't have time to get involved in any.

Other guests were friendly and I made a couple of new friends whilst there, as a solo traveller and my first time in a hostel this was a relief.

One thing to note - whilst it is quiet inside the hostel from 11:30pm onward, the road on the front is quite noisy so definitely recommend earplugs. From the second night onward I used earplugs and slept like a baby. Can't wait to return in June!

I stayed here in a 4 bed dorm for 3 nights. The staff are very friendly and helpful. The rooms are cosy and spacious enough. There were individual curtains for each bunk bed and a lamp. There was an extra open bed in the room to lie/sit. The toilet facilities are limited but they elegantly explain the reason for it. There is emphasis on being eco-friendly. They also arrange for group excursions and pub crawls etc. They serve a good breakfast too. The location is perfect and the wifi very good. I would definitely go back to them if I visit Lisbon again.

Eu fiquei em um 6 cama dormitório feminino. Todo o hostel tinha uma vibe muito frio. Eu realmente gostei do lotes área lounge de vegetação e cadeiras confortáveis. Os chuveiros eram "ok" não é grande mas não Horrível. As camas eram confortáveis. A equipe foi amigável. O café da manhã era muito bom. A localização era fantástica - cofre. Perto de tudo. Eu pensei que talvez você iria ouvir os trens desde que é na estação de trem mas não é silencioso. Fechadura eletrônica no quarto eram seguras e grande. Eu gostaria definitivamente estadia aqui novamente.

Stayed here for one day only during my transit in Lisbon between flights. Amazing stuff, clean room and bathroom, large spacious main hall with kitchen, relaxing zone etc. Location is superb, right in the centre of the city. Secure. High-speed wi-fi. Highly recommended

O hostel fica dentro da estação de trem que leva para Sintra e Cascais! Além de estar em um ponto muito central da cidade, dá pra fazer tudo a pé. Muito pratico! Além disso é bem organizado e limpo, com um ótimo café da manhã que inclui panqueca com nutella. O atendimento também é excelente! Super recomendo.

The staff were brilliant. Whilst it is a little difficult to find your way in as you need to go inside the station and up the escalator you are met with warm smiles and lots of advice.

Accommodation was more than fine and unfortunately we were only in Lisbon for 15 hours and didn't really utilise what the hostel has to offer. It is a hostel but not what you'd expect, the rooms were sizeable and we had our own toilet and shower. Right in the heart of Lisbon couldn't ask for more.

A localização já faz valer a hospedagem. É na estação de trem (para Sintra, por exemplo), a quadras da estação Rossio e Restauradores do Metrô. O preço é excelente e inclui um bem servido café da manhã. Os funcionários são solícitos e jovens. O local é seguro e limpo. Há vários tipos de hospedagem, não somente coletivo. Fica no centro e perto de tudo para se fazer a pé.

Destination Hostel gets a 5 star rating hands down. To start it is in THE PERFECT location. It is at the top of the train station (not loud AT ALL which I was nervous about) and is right in the middle of all the best neighborhoods in Lisbon. The moment we walked in, we were greeted by Deborah and Luis who were so welcoming and helpful. We had a 3 bedroom private room which was spacious and clean and a community bathroom which was always clean. They offer breakfast in the morning, they have a kitchen and full (American) size refrigerator if you want to cook your own meals, a list of guided tours which include bike and surfing tours and a full bar! We continued booking additional nights because we were having so much fun in the city with no problems at all. Hugo was also very helpful giving me a list of local spots that could cater to my food allergies which was greatly appreciated! The location, space, and staff are only a few reasons why I would book again and when I do come back to Lisbon, I will DEFINITELY be booking at destination hostel again!!

Very central, it's an awesome hostel stuff are very helpful and friendly good chill out area you get to meet everybody it's very nice and open plan lay out..and it's right above train station close to everything very good entertainment provided aswell would defo return..to the hostel I enjoyed my stay

+ My stay lasted four days and I enjoyed my time at the Hostel. The staff was always helpful and encouraged the guests to come to the evening events to socialize.

<p>+ The common area is playfully (hammock, pool table etc.) furnished and is the best way to socialize with other guests.</p> <p>+ Breakfast is free and has a diverse offer (Pancakes, toast, bread, jams, cheese etc.).</p> <p>+ The location is central and sightseeing things are easily accessible from Rossio station by foot.</p> <p>- Just one small detail - in the bathroom (1st floor) needs to be more space to put down your belongings while showering/cleaning your teeth etc.</p>
<p>This hostel was the last one of our trip with the family, traveling on Interrail-tickets. And it was the best. We had a clean, nice room with enough space en good beds. And the rest of the hostel was even better. A good breakfast, a spacious, beautiful and very relaxing winter garden, a Netflix-room (which our girls of 16 and 14 loved...), a good kitchen and last but most important: friendly and helpful staff. Besides that, the spot is great, in the center and in a trainstation. If you go to Lissabon go to this hostel.</p>
<p>Com preço acessível o LD surpreende pela limpeza e pelo conforto. A equipe é super atenciosa e em algumas noites ocorrem jantares deliciosos com preços bem em conta, ótimo para mochileiros que estão cortando gastos.</p>
<p>We booked a room which was great and tidy - loft style Ambiente - played Billard with other guys - hanged out and enjoyed the fresh Pancakes for Breakfast! All about much better than many Hotels coz of the chill factor and the super friendly cute charming and smart guys at the front desk!</p>
<p>My husband and I stayed here right before Christmas and since it was our very first stay in a hostel, I was a bit apprehensive. We're mature travelers so I wasn't sure if we'd fit in or not. My fears were totally unfounded as we were made to feel welcome as soon as we arrived. The staff were all very friendly and helpful and answered all our questions cheerfully. They made our stay extra special. There were other over 40 folks staying as well and we enjoyed relaxing and chatting with fellow travelers in the lounge area in the evenings.</p> <p>Besides the terrific staff, other positives for me were the security measures in place, the common areas, the bar, and the refreshments cooler. Once we were in for the night, it was nice to be able to get a beer without having to go out again. Our room was basic with a comfy bed, desk, night stand, wardrobe, and chair. No TV but it did have a mini-fridge which I didn't expect. Also, the staff left some wine, water, and cookies in our room which was a very nice touch. We had a bathroom in our room which consisted of a toilet, sink, and a very small shower. I couldn't turn around in the shower so that may be a problem for a larger person. That's a small thing in an otherwise very great stay!</p>

#### Pilot Design & Bar Hostel

<p>Great staff, super nice people and we were treated so well! They had suggestions for everything and had free walking tours. Although we couldn't do the check in before 3 they let us sit and have free lemonade and water. I definitely recommend this hostel!</p>
<p>Room was clean, bathrooms were clean. It's a bit noisy at night (to be expected) but at 12 they close the patio and it's much quieter. Location was really central, everything was a 15 minute or less walk away. Some neat shops nearby too!</p>
<p>Óbvio que o melhor hostel onde já fiquei tinha de ser em Portugal! O hostel é super acolhedor e confortável. O staff é muito simpático e atencioso. O pequeno almoço é excelente, por 3€ tens uma grande variedade de escolha e é tudo delicioso! A localização é perfeita, consegues ir a pé para todo o lado e é ao pé da estação de metro Trindade</p>
<p>I stayed here a couple of days ago before moving on to Lisbon. I entered the building and received a very warm greeting from the staff, was shown around the hostel and taken to my room. The receptionist was very kind and attentive. The room was warm and the breakfast was really good value for money (€3). It's pretty much in the center and a short walk to the metro. Perfect stay!</p>
<p>I stayed at the hostel for 5 day's prior to Christmas. I found the hostel to be both clean and comfortable.</p> <p>The staff were helpful and friendly. The hotel is situated a few minutes walk from the train station so trips to places like Braga and Guimares (which for the record can be reached within an hour) are manageable as day trips.</p> <p>At 10pm each evening the hostel offered a free shot and when you arrive you get a ticket for a free port tasting session.</p> <p>The rooms were with a curtain for the lower bunks offering added privacy. Ample storage space</p>

was also available. The breakfast consisting of cereal, bread, cold meats,cheeses and yoghurt, juices and coffee/tea was value for money.

#### Travellers House

This stay changed my whole mind about hostels! Beautiful, clean, bright and communal. The staff was so helpful and responsive. They were a great resource for making restaurant and sightseeing recommendations! The city of Lisbon and Sintra are a must see. I will stay here again when I go back to Lisbon this summer!!

Not usually one to stay in hostels was so happy that we did. Lovely staff spacious ensuite rooms good. Best location so happy with this choice. Breakfast good. They arrange extra day trips and night excursions at cheap price

We have just returned (April 2018) from a weekend in Lisbon. We also stayed here in April 2017 so this is a return trip.

The place is simply excellent. We stayed in a private room en-suite on the top floor. There was a small issue with a repair job on the wall of the bathroom and we were offered a discount - perfect!

The whole place is spotless clean.... think hotel standards rather than hostel.

The location is perfect - couldn't be more central.

The staff are all genuinely friendly, fun and like their job.

We went on a walking tour of Alfama on our last night which was good fun.

I can't wait to go back... see you next year Travellers House!

I stayed for a week at the Travellers House in November. I found the quality of the facilities to be very good and felt very safe the entire time. The staff really made the experience with their helpful and friendly demeanor - they definitely know how to make their guests feel welcomed. It was particularly useful to get their local tips on what to do and see while in Lisbon. The breakfast is delicious and I like that you can make yourself a cup of tea at any time or use the kitchen if you want to save a few bucks. Lisbon being a walkable city, it is a great advantage to stay so centrally and travel by foot while soaking it all in. The organized activities can be a good way to enrich your experience, especially as a solo-traveler. I really enjoyed the Fado night and the evening walking tour. I would definitely stay here again if I'm lucky enough to find my way back to Lisbon!

We ended up spending only one night here in the 4 person mixed dorm on the 3rd floor. The hostel was quiet even though it was completely full and there were plenty of people on the main floor. Everything was clean. There were locked spaces under the beds and a small safe for each bed. Towels and locks were provided with the electronic room key. Security was 24/7 with a buzzer for the front door. Showers were perfectly clean. The key to this hostel was the AMAZING location, right in the center of everything, shopping, attractions, the main square, only a few blocks from the metro, you name it. The location is worth the price alone. Recommended.

Amazing location, the staff was friendly and helpful all the time. The breakfast was prepared at the moment for you and was very nice. I stayed in a shared room and everything was correct, they provide you with bed sheets and towels. The bathroom of our floor was nice, but a bit cold in the morning. Highly recommended.

The location is great, the breakfast is very good, and the private room that we stayed in was very comfortable. But this is a world class hostel because of it's excellent ownership and staff. Every single staff person went out of their way to make us feel welcome and comfortable, and always provided tips for enjoying Lisbon. Take advantage of the evening activity (there is one each night) - whether it is one of the night walking tours or the wine & chorizo taster or the Fado night - not only is it a great deal (value for money) but it is a great way to meet fellow travellers and to learn

about life in Lisbon (and some non-touristy stuff, too). Thanks to Jao and everyone at Travellers House - if we ever get back to Lisbon (and I sure hope we do) we'll be back there for sure!

Apesar de ser Hostel, possui quarto suíte que foi onde fiquei. Espaçoso e super confortável. Volto com certeza. Possui uma área comum onde se encontra o pessoal que esta hospedado. A área externa por vezes rola uma música.

I stayed here for 3 nights. The staff is generous and always ready to offer help. The breakfast is not huge but tasty. The free juice and coffee comfort you when you are back after a long day. Definitely worth every penny!

Absolutely love our stay here. Hadn't stayed a hostel in years and couldn't believe the quality compared to the ones I used to stay at in my 20's. We even brought our twin toddlers (stayed in a private double room though), and were warmly welcomed. Lovely breakfast included, great chill vibe, perfect location, and staff who went above and beyond. Will stay here next time if we come back

The perfect location, atmosphere and service. We had a wonderful time meeting new friends and making memories. The rooms are very comfortable and the breakfast has multiple delicious options. We especially loved the fado/alfama tour with Perry. Thank you for having us- we loved every moment!

This place was our choice when we went to Lisbon about four years ago as it's located very central and really accessible to anyone who loves walking tours. It's clean, cheap, tasty breakfast, very friendly open minded staff, cosy, quiet. Simply cool and worth a try if you're not one of those people who only enjoy 4\* hotels. Give it a try!

This is a wonderful hostel, perfect for travellers. The staff is fantastic, both front desk and housekeeping, the rooms and beds are comfortable, the facilities are very good and everything is clean, clean, clean! The location is excellent and the breakfast is the best I've had in my 10 years of hostelling. Thanks for another wonderful stay.

Encontrei muitos viajantes que estavam neste hostel pela segunda vez. E não é de se estranhar, é um local hospitaleiro, muito bem localizado e você se sente em casa. Os funcionários são muito atenciosos, tudo funciona perfeitamente bem.

Existem apartamentos privativos e coletivos, e os banheiros coletivos são muito limpos e organizados. Esta é uma das melhores opções em hospedagem para viajantes em Lisboa!

Passei o natal no Travellers House e eles organizaram uma festa com todos os hóspedes. Muito legal!

Certamente voltarei.

This is a great hostel, from the moment I checked in, the staff were friendly & helpful. It's a great building right in the centre, nice rooms & there's always an activity going on at night if you want to join. There was a complete range of ages staying here, so not a problem if you feel that you're no longer hostel age! Everyone was getting on well. The Iberian food night was fun, as was the Bairro Alto night...I wish I'd done the Alfama night too. A great thing to do to get travellers mixing & great for solo travellers. Breakfast was lovely too...can't beat bacon & eggs! There were other choices too... I'd definitely stay again when next in Lisbon

My pleasant trip in Lisbon definitely had to do with this hostel. I arrived at Lisbon at almost 11 and was quite nervous about the safety; however, the location of the hostel is perfect - on the busiest and touristic street - which is pretty safe. The bed was nice with personal lamp and small bag - but no curtains and personal plug. The bathrooms are outside the room and gender-specific; the pitfalls are that it is quite cold and that the hangers are outside the shower cap. The rate included breakfast, which is really nice. It is not buffer but offers three choices for breakfast - all are of good quality. The staffs are friendly but forget to send my postcard><

Uma das minhas melhores experiências em um hostel. MUITO bem localizado na Rua Augusta, próximo ao metrô Baixa Chiado. Um atendimento acolhedor que te faz sentir em casa, como tivesse chegando na casa de algum familiar. João, que recebe os hóspedes consegue ser extremamente educado e gentil que te dá a impressão de já conhecê-lo há tempos! O café da manhã é muito gostoso e fresquinho, o quarto muito confortável e aconchegante e o banheiro é muito limpo. O único porém pode ser a falta de escada. Porém isso é muito comum em prédios antigos portugueses. Então não chega a ser um defeito do hostel, porém pode ser um pouco cansativo subir e descer lances de escadas com mala pesada. No meu caso, João foi muito solícito em me ajudar a levar a bagagem até meu quarto no terceiro andar. Recomendo muito, voltaria e ainda considero um dos melhores lugares que estive.

We picked Travellers House for the reviews here, and were not disappointed. The location is fantastic, very easy to get to from the airport and very easy to go explore the city from. The staff is very friendly and relaxed and always ready to help. The place is clean, the common area is beautifully furnished and the breakfast is delicious. We did the fado evening one night, and it was a lot of fun. The only (very slight) minuses I can think of were the showers on the main floor - it's not always fun to slip in the toilet and shower room in straight view from the common kitchen, and the non-existent sound-proofing to the street, which meant waking to the late-night revellers searching for their hotel/hostel, and the early morning restaurateurs dragging their chairs and tables across to the middle of the street. That said, I don't think you can find another hostel with comparable bang to the buck in the city in terms of location, atmosphere, staff etc. Oh, and the mattresses in the beds were perfect. A+ for those.

Stayed 3 nights with friends in a dorm (6 beds). Clean hostel with Nice living room. Nice introduction with (only) a few transparent rules. Very friendly staff greeting you, serving breakfast, pointing directions for sightseeing. Every night they set up an activity for the guests, such as dinner or pub crawl. The location is great, if you don't mind some street noises. We had a great time.

Fiquei 4 dias no hostel em um quarto privado com banheiro compartilhado.

Minha experiência foi ótima. O hostel é organizado, e incrivelmente bem localizado. Ele fica bem no centro de Lisboa, e com poucos passos você já está na praça do comércio.

Tem estação de metrô super perto, ponto de ônibus, lojas, restaurantes bons, mercado, tudo o que você precisa.

É um lugar mega acolhedor que você se sente muito confortável, é menos clima de hotel e mais clima de casa mesmo. Isso pelas instalações e pela recepção das pessoas que foram super solícitas e agradáveis.

O quarto que ficamos é bem amplo e com vista para o arco da rua Augusta. O banheiro compartilhado também é muito bom e tudo super limpo.

O único ponto a se levar em conta é o acesso que é feito apenas por escadas, se você tem alguma dificuldade de locomoção é bom levar isso em conta.

A lot of Lisbon hostels are extremely highly rated, including Travellers House so it was difficult to narrow down the options, but this one was a good choice in the end! The hostel was very clean and the common areas were nicely furnished. It was often very quiet, even with the nightly activities, but that may have just been because it was November. There was free sangria and free soup on some of the nights, also all you can drink beer before a pub crawl one night (about €2.50, I think). Not a party hostel, but still reasonably social and everyone was really friendly and respectful. The hostel offers a laundry service for €6 (they wash, dry, fold and drop off to your room) which is very good value. Breakfast is included every morning and made to order, there were 3 options but the bacon and eggs were the best, the lady who cooks them does a fantastic job! Good location, nice area, hostel very secure. Highly recommended, would 100% stay again.

Yes! Lisbon Hostel

Had a great stay here for 3 nights in wonderful Lisbon. The hostel is very clean, including beds, bathrooms/showers, kitchen. The staff are all so friendly and helpful, they really made our stay

great. I highly recommend participating in the group dinners, worth every cent! And lastly, location is prime, we were able to walk everywhere!
The people working in the hostel are very friendly. Everything is very clean and the food is great! I would recommend anyone to go there. Especially the staff makes the difference, they make it a great place of high quality.
O melhor hostel no quesito agitação. Não queria mais ir embora. Parecia que estava hospedado na casa de familiares. Conheci muita gente legal, que inclusive continuo mantendo contato. AMEI estar lá e voltarei!
We had the private room with shared bathroom. Fabio gave us a very warm welcome upon arrival and we joined the dinner that night - the 10 euro meal was really good value and gave us a great opportunity to meet other people. We highly recommend the Sintra tour with Fabio (there's two Fabios) as we saw so many great spots without the hassle of getting lost, with the bonus of good company!
This hostel is awesome. Ive stayed in a lot of hotels around the world, and was staying at the five star pensanta palace before staying here. Dont get me wrong, the palace was awesome, but the genuine friendliness, attention to service and honest care that ALL the staff here show towards their guests and their hostels is second to none. The facilities, the service, the overall vibe by the guests, not to mention the food, were all incredible. The location is awesome and the two pub crawls I went on were pretty awesome fun as well. Id definitely stay here again and am a little bit depressed to be checking out today. YES LISBON!!!!
We were 7 of us and stayed in room with private bathroom.. the room was spacious and clean.. the maintenance was very nice.. the floor had other common washrooms which were very clean and nice.. we really liked the place .. perfect location .. awesome Management.. n nice breakfast.. would highly recommend this hostel for stay..
My experience was amazing at Yes hostel Lisbon. I would like to say thank you especially to Fabio, Catarina and the women who take care of the cleaning. They are very polite and fun. For sure I will be back.
O hostel tem uma energia muito boa e o staff é fora de sério Todos super animados e simpáticos Daqueles hostels que pode ir sozinho que com certeza fará muitos amigos A localização é ótima, bem perto do metro e quase de frente para a Praça do comércio com vários restaurantes maravilhosos
I stayed at Yes! for the fourth time last Sunday and it won't be the last. There's an overwhelming list of options when looking for a place to stay in Lisbon and after extensive consideration I always end up opting for Yes!
Why? Because if I want a comfortable nights sleep, I know Yes! have super comfortable beds equipped with curtain, encased in rattle proof wooden frames. There's also the plug socket and light in there with you that comes in very useful, plus secure storage beneath.
If I want a night out? again, it's the go to! With breakfast for €2 and dinner for €10 everyday, as well as a walking tour, trip to Sintra and pub crawl available, there's optimal opportunity to meet other guests and socialise in the well equipped bar / common area.
It's priced slightly higher than other hostels in Lisbon but you get what you pay for. I could go on, but in short, it's clean, friendly, comfortable, helpful, centrally located and I always leave the following day either wonderfully refreshed or in serious need of a hangover cure...
The location is good and easy to walk around the city from. Staff were friendly and there is a reasonably large lounge to relax in. You can store your bag safely in the locker below your bed and there are plenty of bathrooms available.
Everything about the hostel was good for me. The staff are super friendly, the bathrooms are great, the food was excellent value and delicious (Thanks Diana!!). The bedrooms themselves were pretty good, in particular because the curtains between beds gave some privacy. My only regret is I didn't flirt with Bruno more </3

This hostel was absolutely amazing. The rooms and bathrooms were exceptionally clean. The staff was friendly and easy-going and engaged in conversation. You can get a breakfast for only 2 euros and a superb 4 course dinner for only 10 euros with all-you-can-drink beer, sangria and wine. However, I did have an unpleasant experience of finding a person sleeping in my bed on my last night because apparently I slept in the wrong bed? Furthermore, I had to then search for my pyjama's and towel because they were simply taken away. I was also quite disappointed in the total price difference between my friends and mine. Therefore I am giving 4 stars, because it is a truly amazing hostel but my personal experience wasn't 5 stars.

SCAM!!!! Three months after I booked, they contacted me in order to say that they had an error with the rates and that my booking was DOUBLE the price I booked and I had to pay the difference or cancel my reservation. What actually happened was that they realized that there was an special event (Eurovision) those dated and they wanted to have an extra revenue. The biggest scam I ever had in my life

Super friendly staff, clean rooms, generous dinner & open bar, multiple activites, great location to explore the city. There is no downside I can think of. You'll meet fantastic people there. I'd come back anytime.

Clean Room but unfortunately a tad cold as there appeared to be no heating in the room.

Check in was a bit of a mission. Staff were nice but not very attentive. All they were bothered about was trying to sell you the package tours.

Maybe if they gave you a bit of information about the city first, then try the big sell?

Poor incorrect information was given about transportation around the city. Ended up looking up the correct information online.

They also had no available towels for rent either. Also staff incorrectly stated that their sister hostel in Porto had self service laundry which they do not.

If you are lucky enough to visit Lisbon be sure to Check out Cascais and Sintra. There's regular train to Cascais and Sintra is a bus ride away. Truly awesome places to visit.

I stayed at the yes hostel for 2 nights as part of a quick 8 day trip to Portugal from the states. It's around the corner from good shopping areas a few restaurants & a pretty dope club called Ministerium. There is a large common area with a bed and really comfy couches and beanbags if you arrive early and need to take a nap or just chill out. A short walk takes you to Time Out market which I dined at everyday haha. The entire hostel is very well kept and clean. All of the staff are extremely friendly and we had great conversation! I'm terrible with names but I did remember Fabio & the other sweet dude who does contemporary dance! Thank you for all the great recommendations and sharing your light with us :)

Side note: this hostel does come up in recommendations for a party hostel so I was a bit turned off by more than half of my roommates who spent the day sleeping or complaining about noise , however there is a small bar downstairs and free drinks are offered throughout the day & music is played. I didn't get to make it to the pub crawl or the dinners which seemed very lively but I would definitely recommend if you have more time. I spent each day getting lost in Lisbon and not having a set plan.

Hostel bom, mas como tudo, com alguns pontos a melhorar. Indicava ter lavanderia, que não estava funcionando. Funcionários, alguns muito bons outros um tanto turrões (Fabio da foto super receptivo!). Na noite não se pode usar a área comum, somente o quarto, achei ruim isso. Localização excelente, oferece café da manhã, wifi boa.

For socializing and being central in Lisbon, this is a great place. This is a well run and comfortable place.
The dinner arrangement is well worth the money and breakfast is also good.
Though for quiet stays the place tends to be unsuitable as it is massive.
This is an excellent hostel. We were there on a stag party, but I wouldn't say we were indicative of the regular clientele. It seemed much more of a travellers hostel, and this is what was so lovely. The staff were all exemplary; the facilities were much better than expected, and the beds comfy. Could not recommend YES enough...
People are friendly and helpful. The place is very clean and smells good. Kitchen at your disposition on the main floor of the hostel and the front desk doubles as a small bar. Rooms of 6, clean and simple. Bring your sheets. Bathroom and shower look new. Great place in the heart of Lisbon!
Se tem uma coisa que é boa é ser surpreendido. E este lugar foi irado! A começar pelo Staff. Muito atenciosos, dispostos a ajudar em tudo. Acomodações muito confortáveis. Banheiros limpos. E localização incrível!!! Recomendo demais!!!

### Yes! Porto Hostel

Localização impecável logo atrás da Torre dos Clérigos e muito perto da Estação Ferroviária de São Bento. Pessoal muito atencioso e gentil, o café da manhã com uma vasta gama de opções de considerando o montante pago (2 euros por pessoa). O banheiro compartilhado foi sempre limpos embora por vezes não havia papel higiênico. Ambos aquecedor do quarto e o Wifi funcionou bem. O quarto (4 pessoas mistos) era minúsculo e escuro, mas as camas tinham candeeiros individuais e tomada de corrente. Armários estavam abaixo do beliches e foram activados por uma pulseira electrónica, mas o meu não estava funcionando. No final, este não foi um problema como a equipe me emprestado um cacifo manual. Eu achei o hostel um pouco barulhento mas, no final, foi uma boa estadia. Eu definitivamente voltar!
This hostel is one of the best hostels you can stay in, The location is definitely the highlight, it is unbeatable with the Clérigos Tower right next to it, and all the main attractions and the nightlife area right in the corner. The staff is very friendly and helpful, it is clean and the dorms have enough space for you and your luggage. The hostel also organizes events such as dinners, and walking tours and pubcrawls organized by Porto Walkers. I will comeback soon as possible
perfect hostel for porto trip..very much affordable..central location and organizes lots of activities (like a paid dinner for hostel guests in the evening). Friendly ad informed staff.. Affordable breakfast too... Central location makes it one of the best places to live.
The hostel is well located with easy access from the train station. The lounge area is a bit small but the kitchen facilities are good. Staff were friendly. Breakfast and dinners are available along with a pub crawl. Security was good and there was plenty of room in the drawer under the bed for a large pack and a carry on.
Totally different vibe from the yes hostel in Lisbon in a good way! I was there with my brother and we really enjoyed everyone from the staff to our fellow guests, we all meshed very well together. The porto wine tour was totally worth it for the history, it's nice that we met up with ppl from other hostels too so it was group of about 20 of us. The pub crawl was sooo much fun, one drinks at each of the four bars/club, great music & nice mix of locals and tourists. The staff that lead the crawl were all fun AF and kept the energy going. Always made sure we got our drinks— stayed out til 4AM. I forget the chefs name but his dinners were BOMBBB. Healthy soup to start served with bread that he made from scratch, beef for the entree and one girl who ate was vegetarian and he even made her the vegetarian option of beans and vegetables in a similar sauce, Portuguese cake that he made as well EVERYTHING WAS DELICIOUS ONLY 10 EUROS-- big servings! God bless you! I will most definitely be returning.
Hostel com uma estrutura muito boa... quartos aconchegantes, cafe da manha justo pelo valor e staff excelente. Recomendo fazer o tour da manha, valeu a pena .. ja o da tarde achei cansativo. A localizacao é muito boa e seguranca tambem !!